

PRODUCT CARE AND MAINTENANCE INSTRUCTIONS

To maintain the appearance of your product, regular care is recommended. Routine cleaning and prompt attention to scratches or cuts will help protect and prolong your product's finish.

HANDLING & INSPECTION

- Avoid damaging the metal's coating when handling the product. Damages such as scratches and cuts can leave the metal vulnerable to rust.
- Do not drag the product on the ground. Protect the product from being hit by heavy or sharp objects.
- Perform routine inspection every 3 to 6 months. Identify and repair issues early to avoid progression of damage. In coastal, industrial, and high-traffic environments, inspection and cleaning should be performed more frequently.
- Tighten loose parts and replace missing parts immediately.

CLEANING

- Perform routine cleaning every 3 to 6 months. Regular cleaning will extend the life of the product and maintain its optimum appearance.
 1. Clean the product with a diluted solution of mild detergent (such as dish soap) and warm water. Use a cloth or soft bristle brush to remove any accumulated dirt.
 2. After cleaning, rinse the surface thoroughly with clean water.
 3. Wipe dry with a soft cloth.
- NOTE:
 - Never use abrasive cleaners, brushes, or steel wool to clean powder coated products.
 - Never use acetone, mineral spirits, or other harsh solvents, as they may damage the coating.
 - Be sure to read all manufacturers' directions of the detergent to make sure it is safe for use on powder coated metal surfaces. A small test area should be checked first.
 - Do not let cleaning solution dry on the product's surface.
- Bird droppings should be cleaned off as soon as possible. They can be particularly damaging and lead to permanent staining and corrosion.

GRAFFITI REMOVAL

- Apply a small amount of penetrating lubricant (such as WD-40) to a clean rag and gently rub the affected area. This will remove most paints and graffiti, even if they have been on the surface for years.
- Avoid using knives or hard scraping tools, as these may damage the product's surfaces.

MINOR DAMAGE REPAIR – FOR POWDER COATED PARTS

To help prevent the exposure of metal to the elements, it is recommended to touch up any spots that encounter a scratch or chip. Rust should be removed as soon as possible to prevent worsening of damage.

1. Clean – Thoroughly clean the areas (as described on the previous page).
2. Remove rust – Use fine-grit sandpaper to lightly sand away any rust and then wipe off the surface.
3. Prime – Apply an exterior metal primer to scuffed areas, ensuring that all exposed metal surfaces are sealed. Wait for the primer to dry completely.
4. Paint – Apply a matching color paint that is specially formulated for metal to the primed areas.

MINOR DAMAGE REPAIR – FOR THERMOPLASTIC-COATED PARTS

Thermoplastic coating is durable and impact-resistant, and it is unlikely that you will need to repair it. However, if the finish is damaged or cut, repairs can be easily completed.

1. Clean – Thoroughly clean the areas (as described on the previous page).
2. Heat Gun – Use a heat gun or propane torch to apply heat to the damaged area. Be very careful when using a propane torch.
3. Melting Process – The plastic will begin to melt and smooth out into the surface. Use a toothpick to spread the plastic over the damaged area.
4. Add Powder – For a larger area, order a small quantity of thermoplastic powder that matches the color of your product.
5. Repair – Heat the damaged area and sprinkle the new powder onto the hot surface. Allow the powder to melt and flow into the open spots. Use a toothpick to smooth out the melted powder.
6. Cool – Allow to cool, and you will be done.